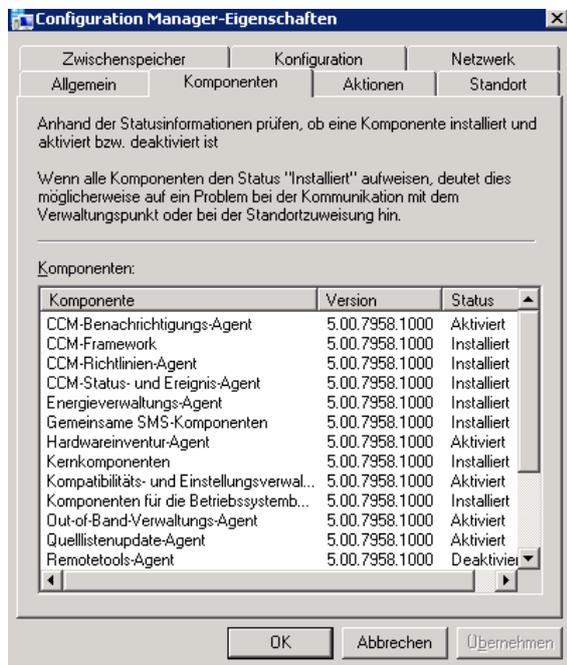


Probleme mit der System Center 2012 R2 Endpoint Protection Installation

SCEP Client Version = 4.5.216.0

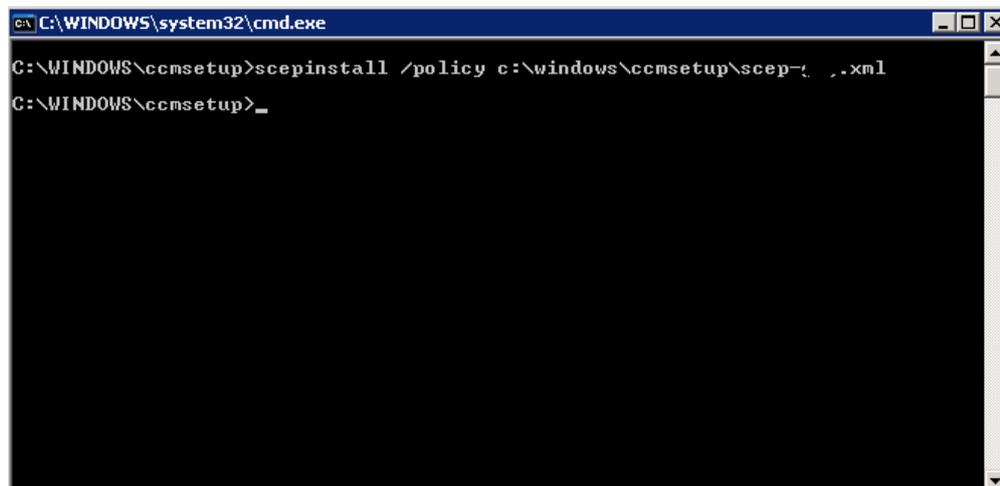
Betriebssystem = Windows Server 2003 R2 SP2

CCM Client ist korrekt installiert und meldet sich auch im SCCM-Server korrekt



SCEP Client wird nicht automatisch installiert.

Versuch der manuellen Installation



Error 0x80070645



Google bringt einiges zu MSE und Registry Keys welche gelöscht werden müssen, bzw. alte MSE Versionen welche nicht deinstalliert sind.

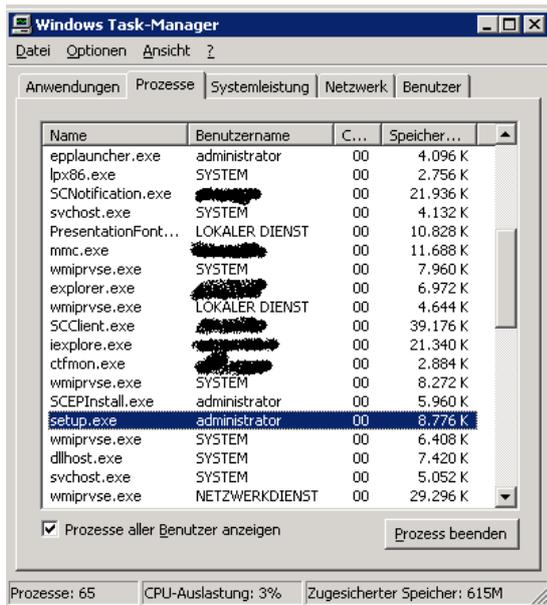
Alles trifft in diesem Fall nicht zu.

Analyse EndpointProtectionAgent Log.

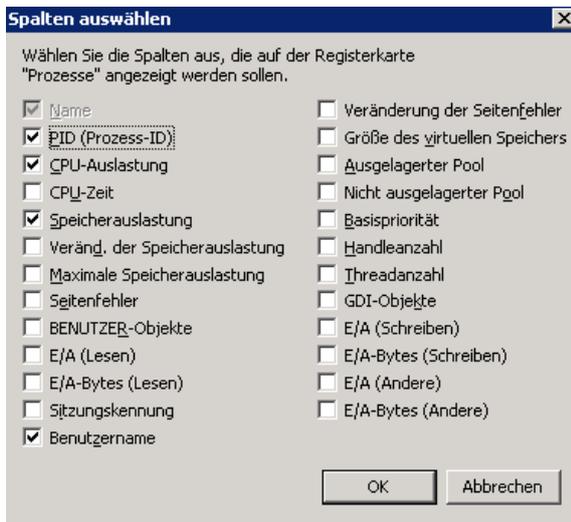
```
<![LOG[start to send State Message with topic type = 2001, state id = 4, and error code = 0x80070645]LOG]!><time="06:57:44.450-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="2820" file="epagentimpl.cpp:1326">
<![LOG[Skip sending state message due to same state message already exists.]LOG]!><time="06:57:44.481-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="2820" file="epagentutil.cpp:1239">
<![LOG[Endpoint is triggered by WMI notification.]LOG]!><time="06:57:44.496-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="3592" file="fepsettingendpoint.cpp:154">
<![LOG[Endpoint is triggered by WMI notification.]LOG]!><time="06:57:44.496-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="3828" file="fepsettingendpoint.cpp:154">
<![LOG[File C:\WINDOWS\ccmsetup\SCEPInstall.exe version is 4.5.216.0.]LOG]!><time="06:57:44.512-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="3592" file="epagentutil.cpp:519">
<![LOG[Unable to query registry key (SOFTWARE\Microsoft\Microsoft Security Client), return (0x80070002) means EP client is NOT installed.]LOG]!><time="06:57:44.512-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="3592" file="epagentutil.cpp:181">
<![LOG[File C:\WINDOWS\ccmsetup\SCEPInstall.exe version is 4.5.216.0.]LOG]!><time="06:57:44.528-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="3828" file="epagentutil.cpp:519">
<![LOG[Unable to query registry key (SOFTWARE\Microsoft\Microsoft Security Client), return (0x80070002) means EP client is NOT installed.]LOG]!><time="06:57:44.528-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="3828" file="epagentutil.cpp:181">
<![LOG[Endpoint is triggered by Timer.]LOG]!><time="07:27:45.224-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="2972" file="fepsettingendpoint.cpp:320">
<![LOG[Failed to open namespace "root\Microsoft\SecurityClient", error 0x8004100e.]LOG]!><time="07:27:45.224-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="3" thread="2972" file="epagentutil.cpp:1009">
<![LOG[Failed to retrieve definition version from WMI.]LOG]!><time="07:27:45.224-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="3" thread="2972" file="epagentimpl.cpp:1172">
<![LOG[Endpoint is triggered by WMI notification.]LOG]!><time="08:47:01.364-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="1064" file="fepsettingendpoint.cpp:154">
<![LOG[File C:\WINDOWS\ccmsetup\SCEPInstall.exe version is 4.5.216.0.]LOG]!><time="08:47:01.380-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="1064" file="epagentutil.cpp:519">
<![LOG[Sleep 10 seconds and retry read ProductName of the AM solution]LOG]!><time="08:47:01.380-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="1" thread="1064" file="epagentutil.cpp:196">
<![LOG[Failed to get Product Name Value with error = 0x800703fa.]LOG]!><time="08:47:11.379-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="3" thread="1064" file="epagentutil.cpp:210">
<![LOG[Failed to refresh EP Agent Status with error = 0x800703fa.]LOG]!><time="08:47:11.379-120" date="04-24-2014" component="EndpointProtectionAgent" context="" type="3" thread="1064" file="fepsettingendpoint.cpp:157">
```

Hilft auch nicht viel weiter?

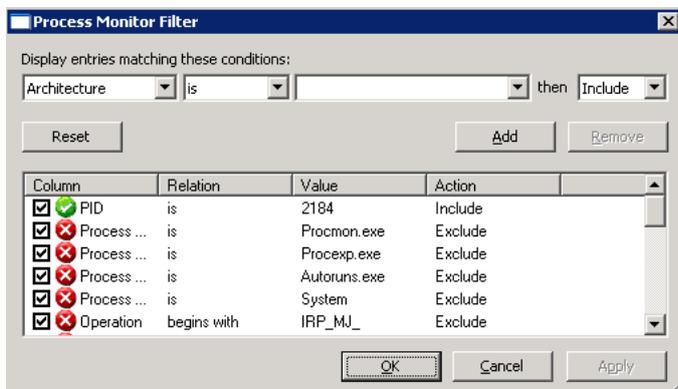
Task Manager starten und PID vom Setup Prozess notieren, wir werden mal PROCMON verwenden.



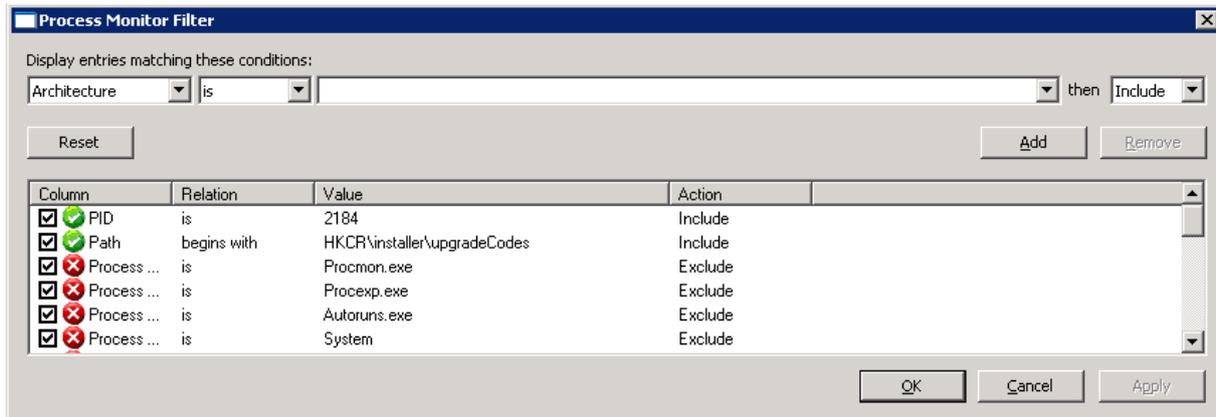
Process ID einblenden und notieren



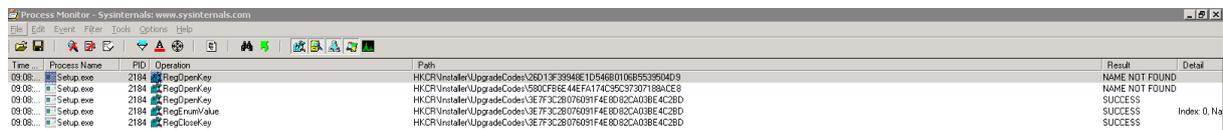
Procmon mit Filter auf Process ID



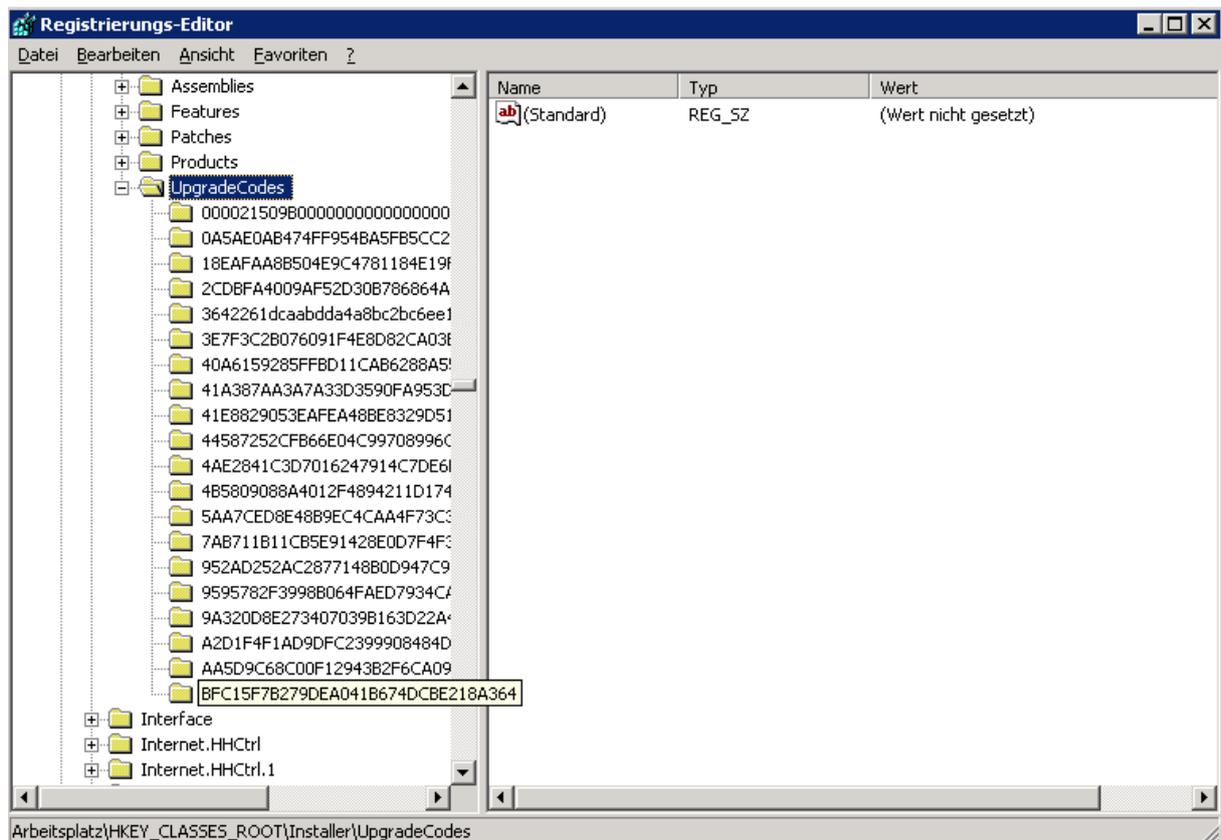
Filter auf Registry Key wie in der Google Suche ermittelt

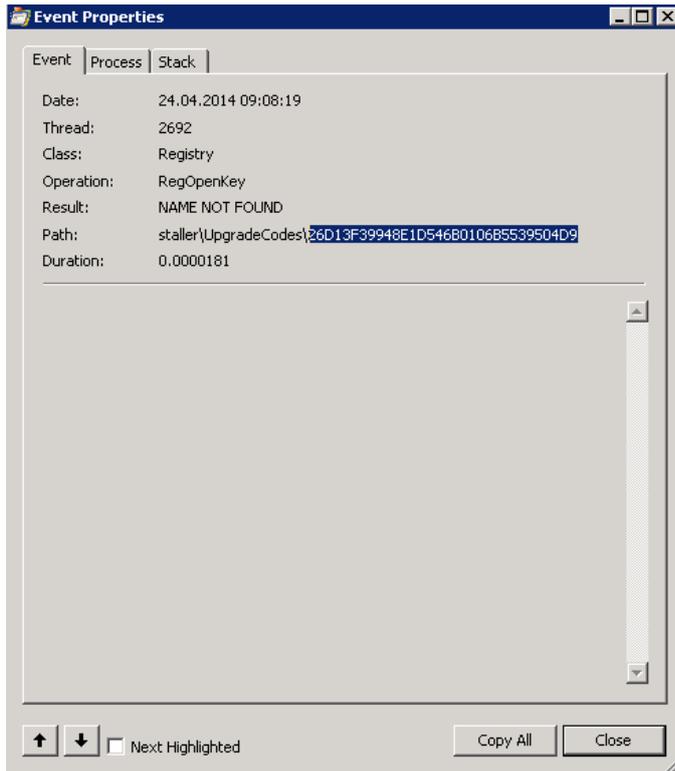


Es werden zwei Schlüssel gesucht und nicht gefunden



Schlüssel sind nicht in der Registry vorhanden





Schlüssel manuell anlegen

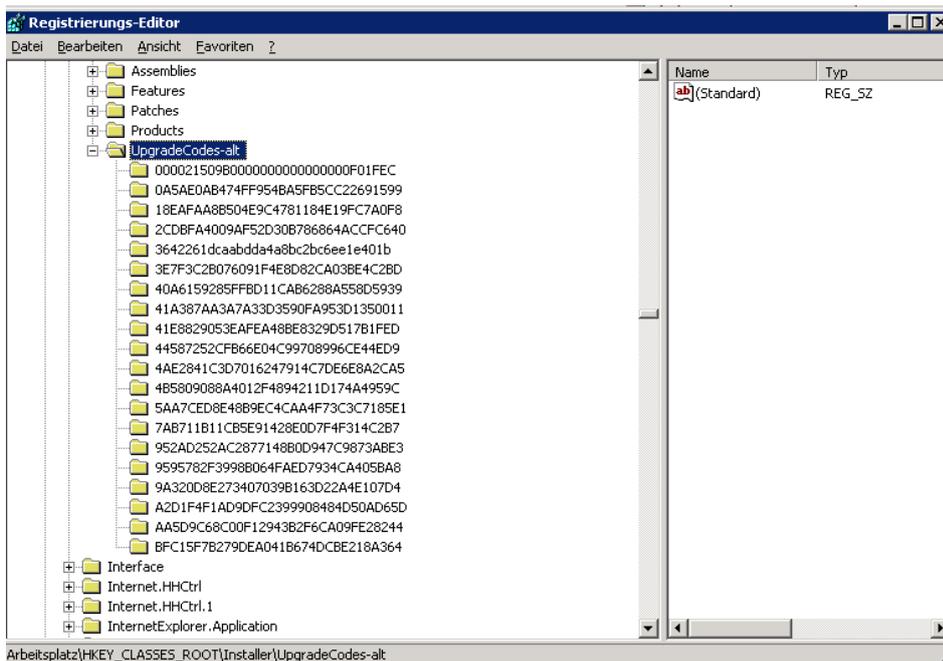


Interface

Setup neu starten

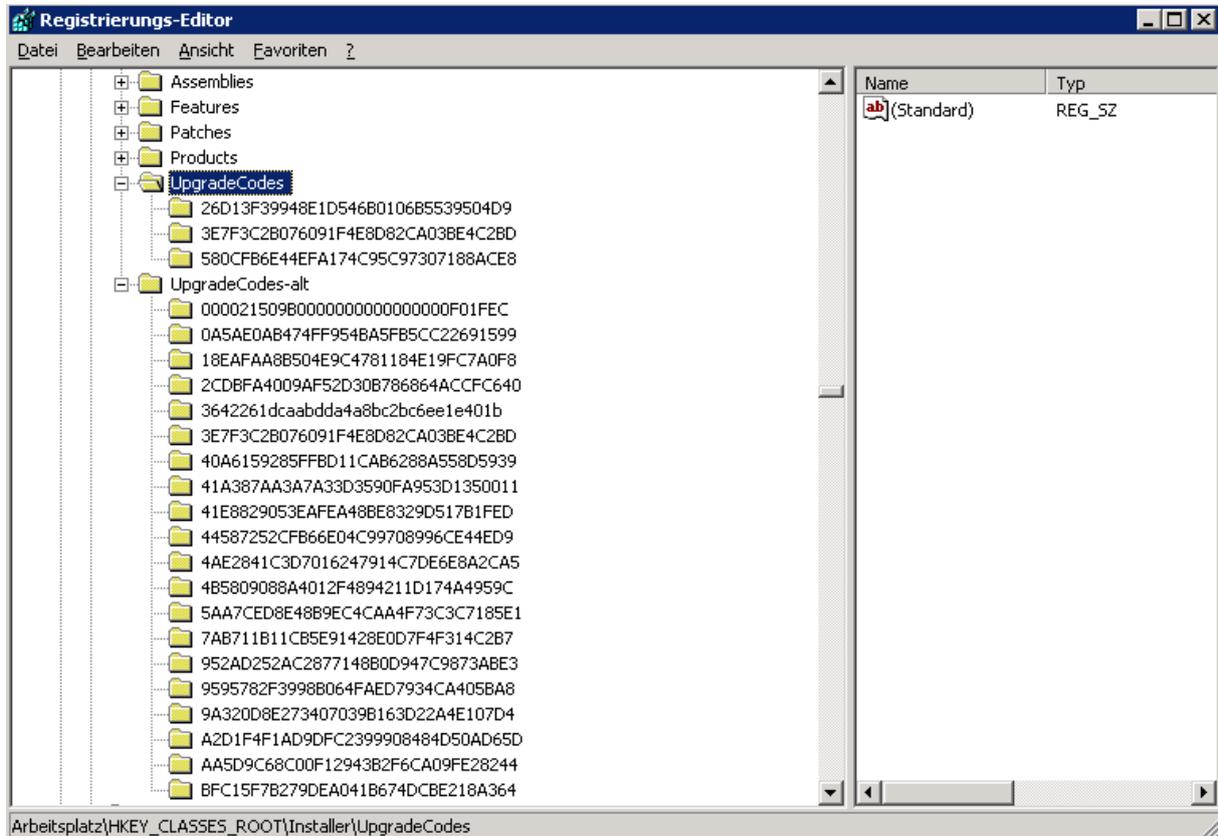
Setup schlägt fehl und während des Setups werden die angelegten Schlüssel vom Setup gelöscht!

Den Schlüssel UpgradeCodes umbenennen in UpgradeCodes-Alt.



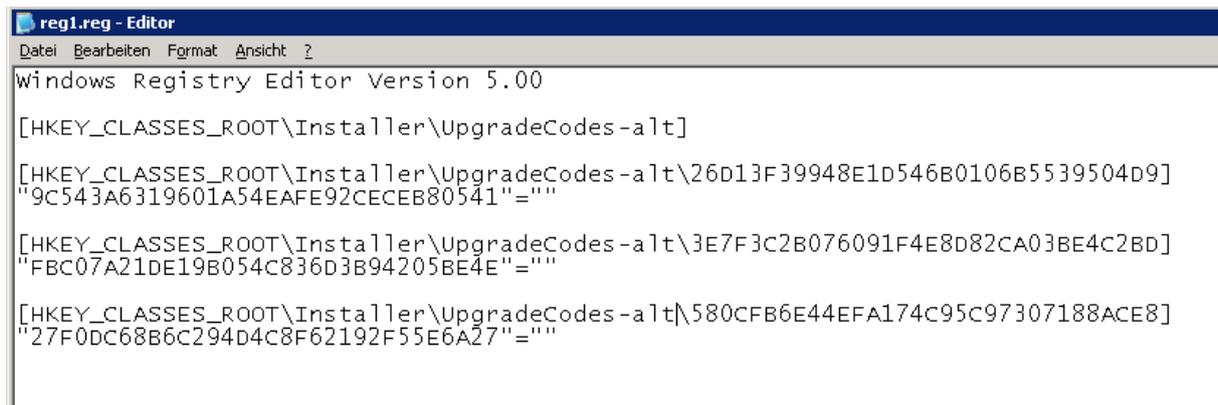
SCEP Client Setup neu starten

Schlüssel UpgradeCodes wird neu angelegt.



Schlüssel UpgradeCodes Export

Editieren und Schlüssel anpassen



Import

Schlüssel UpgradeCodes loeschen

UpgradeCodes-Alt umbenennen in Upgradecodes